



The Malaysian Communications and Multimedia Commission (MCMC) invites bidders for the following tender:

TENDER TITLE	TENDER FOR UNIVERSAL SERVICE PROVISION (“USP”) CLAIMS MANAGEMENT SYSTEM (“UCMS”)
TENDER REFERENCE	MCMC/FD/UFMD(01)/UCMS/TC/01/2026(02)
DOCUMENTATION FEE	RM300.00
MANDATORY REQUIREMENT	<ol style="list-style-type: none">1. The Tenderer shall be local company that is incorporated in Malaysia and is required to have a valid certificate of registration issued by the Companies Commission of Malaysia (CCM).2. The tenderer must be a member of Oracle Partner Network (OPN) to support businesses in leveraging Oracle technology. A valid certificate or official letter issued by Oracle shall be provided as proof.
BRIEFING SESSION	<p>Date : 27 January 2026 Time : 10:00 am Venue: Web Conferencing</p> <p><u>Pre-registration</u> for the webinar is compulsory and must be completed by 5:00 PM on 26 January 2026.</p>
PAYMENT MODE	The document can be purchased online through <u>https://msmart.mcmc.gov.my</u> (FPX / Credit Card)
PURCHASING PERIOD	21 January 2026 to 10 February 2026
CLOSING DATE	11 February 2026, 12:00 pm

All tender submissions should be deposited into the Tender Box located at Level 1, Zone B, MCMC Centre of Excellence and addressed to:

Chairman
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(attn.: Tender Secretariat)

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