



Media Statement

NEW ONSA CODES PROTECT CHILDREN ONLINE

CYBERJAYA, 22 May 2026 – The Malaysian Communications and Multimedia Commission (MCMC) has today published the Child Protection Code (CPC) and the Risk Mitigation Code (RMC) under the Online Safety Act 2025 (ONSA), following engagements with industry players, civil society organisations and relevant stakeholders, including a public consultation exercise held from 12 February 2026 to 31 March 2026.

The CPC and RMC constitute an important step in strengthening Malaysia’s approach to online safety. The implementation of these key obligations under ONSA also forms part of the government’s ongoing efforts to ensure a safer digital experience for children and families. These measures help strengthen the protection of children in the online environment, while providing added reassurance to parents in navigating increasingly complex digital risks.

The codes set clear expectations for service providers to take greater responsibility in addressing online harms within their services, particularly in safeguarding children and vulnerable users. The implementation approach under the codes remains outcome-based, allowing service providers the flexibility to adopt appropriate solutions that meet safety, privacy and legal requirements.

The CPC focuses on ensuring a safer and more age-appropriate online experience for child users by requiring service providers to embed child safety by design principles into their services, including safeguards to limit account registration and ownership by users under the age of 16.

The measures under CPC provide age-appropriate protections and restrictions on high-risk features, while helping to reduce exposure to exploitative interactions and harmful content.

The RMC requires service providers to implement proactive and systemic measures to mitigate harmful content risks, including risk assessments, stronger content governance, effective reporting and response mechanisms, advertiser verification measures and the labelling of manipulated content where appropriate.

The CPC and RMC will take effect from 1 June 2026. Reasonable grace period will be provided for service providers to complete the verification process effectively. For more information, please refer to the [FAQ on CPC](#) and [FAQ on RMC](#).

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